

PACKAGE UNIT WARRANTY CONDITIONS



1. 18 Months warranty from date of delivery or 12 Months from start-up whichever occurs first, on all workmanship and defective working parts, provided that the unit is serviced a minimum of twice yearly and that the service record card is completed correctly. This warranty is limited to the supply only of replacement parts or the repair thereof, at the sole discretion of Eco Aire South Africa.
2. In the unlikely event of defective workmanship and if we are unable to effect the repair ourselves in the first 3 months, labour costs, at mutually agreed rates, will be reimbursed. No repairs are to be undertaken without written directives from Eco Aire South Africa.
3. All Warranty claims are subject to the units being used as per the instruction manual and to all points as laid out in the warranty conditions. All Service to be done to manufacturers' standard throughout the warranty period.
4. Customers to clean all Filters every month.
5. Warranty to be checked by Authorized dealers before parts will be supplied. Any costs incurred to visit site for inspection will be for account of contractor/installer, if not a proven warranty claim.
6. Service record card to be attached to unit or in close proximity and all services to be recorded in said booklet at the time of service.
7. All factories related claims will only be accepted by Eco Aire South Africa following our inspection and provided that service procedures have been adhered to.
8. When claiming, please provide invoice and delivery note numbers to ensure those parts will be supplied timeously.
9. Any damage caused by malice, negligence, flood, fire, power supply, weather, act of God, etc., will not be covered under this warranty. All warranty decisions are at the sole discretion of Eco Aire South Africa.
10. Only manufacturing faults will be covered under this warranty. Normal wear and tear or extraneous damage will not be covered.
11. All parts replaced must be sent to our offices and will be checked by ourselves. If found not to be a factory fault, you may be liable for costs and will be invoiced accordingly.
12. Transport costs of parts outside our 25km radius will be for your account.
13. Commissioning report to be faxed and posted to Eco Aire (Pty) Ltd. Failure to register the unit will nullify the warranty.
14. All warranties are only valid on first installations.

Eco Aire (PTY) Ltd

Company Reg No: 2005/040865/07

a: P O Box 10337, Fonteinriet, 1464. 24 Patrick Road, JET PARK, South Africa / **t:** + 27 11 397-2162

f: + 27 11 397-2169 / **e:** admin@ecoaire.com

Directors: GD Van Niekerk and HJ Oberholzer